



sponsor feature



### ***Celebrating our 80th Anniversary!***

Van Delden Wastewater Systems is a family owned and operated septic system company, since 1937. Chad Van Delden and Courtney Van Delden Supplee (siblings) are the fourth generation to continue the tradition. Services include System design and consultation, standard and aerobic installation and repair, real estate inspections, aerobic system maintenance and septic tank cleaning.

### **How long have you lived in the area?**

We both have lived in the area since 1983, except for our years away at college. Courtney graduated from Texas A&M, while Chad graduated from UTSA. Our parents moved the business to the IH 10 location near from Fair Oaks in 1997, so it seemed natural for us to move back to the area after college and start our own families here.

### **Tell us about your family:**

Our parents, Garrett and Pam Van Delden, are also owners of the business but are semi-retired. Even though we all work together, we love to spend time together away from work as well. Our favorite place to be together is at Medina Lake.

**Courtney:** My husband, Jeff, and I have been married for 11 years, we have two boys (ages 4 and 6).

**Chad:** My wife, Courtney, and I have been married eight years and have three children (ages 6 months and 4 years).

### **How/why did you start your business?**

We are blessed to be part of the family business, and it's not something that we take lightly. Frank Van Delden began installing septic systems in 1937. He continued building the business with his son Gary until 1955. Gary Van Delden, took over the business operations until he retired in 1989. Then, Garrett Van Delden was the third generation to run the family business with his wife, Pam. Garrett and Pam have now entrusted the family business to us.

We both worked in the business through high school and college, but both have been full time since we graduated from college. Our constant goal is to continue to build on the excellent service and reputation set before us. Chad runs the Installation Department and Courtney runs the Service Department.

**What is unique about your business?** We were the first company to install an aerobic system in Bexar County in 1990, long before they were required. While we have grown in size and service over the years, we never want to be too big to oversee the daily operations. Quality is more important to us than quantity. None of our staff is on commission, so we will never sell our customers something they don't need.

### **Do you have advice for septic system owners?**

Do not have the "out of sight, out of mind" mentality about your septic system, and don't wait until it's too late to have your tank cleaned. Our website has an abundance of information on almost every septic system topic, but we are always happy to answer any questions over the phone. Remember: "flushable" does not equal "septic safe"!

***Van Delden Wastewater Systems is located on IH10 where the brand new intersection is being built. Contact us at [vdwws.com](http://vdwws.com) or 210-698-2000.***